DOCKET NO.: USYS-0119/D245:3 Office Action Dated: May 20, 2003

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

William D. Castagna

Application No.: 09/164,807

Application No.: 09/164,807

Filing Date: October 1, 1998

Commissioner for Patents

Alexandria, VA 22313-1450

P.O. Box 1450

54.00 OP

Method For Customizing Information For Interacting With A Voice Mail System

> **EXPRESS MAIL LABEL NO: EV325638361US DATE OF DEPOSIT: September 15, 2003**

Confirmation No.: 7100

Examiner: Gerald Gauthier

Group Art Unit: 2645

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SEP 2 3 2003

Technology Center 2600

Sir:

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REPLY PURSUANT TO 37 CFR § 1.111

In response to the Official Action dated May 20, 2003, in conjunction with the abovecaptioned patent application, and having a shortened statutory period for response of August 20, 2003, with a one-month extension of time to and through September 20, 2003, reconsideration is respectfully requested in view of the amendments and/or remarks as indicated below:

	Amendments to the Spec	ification begin on page	of this paper.
	Amendments to the Claims are reflected in the listing of the claims which begins on page 2 of this paper.		
	Amendments to the Drawings begin on page an attached replacement sheet.		of this paper and include
\boxtimes	Remarks/Arguments begin on page 8 of this paper.		
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